

## MANAGEMENT SYSTEMS

### Continuous Improvement

- Statistics applied to industry..... 40 Hours
- Advanced Statistical Process Control (CEP) ..... 40 Hours
- Administrative Continuous Improvement ..... 40 Hours
- Manufacturing Efficiency Process  
 (6 Sigma/Lean Office/Kaizen) ..... 160 Hours
- Efficiency Services Process  
 (6 Sigma/Lean Office/Kaizen) ..... 160 Hours
- Design for Six Sigma ..... 40 Hours
- Six Sigma Instructions in 12 steps..... 8 Hours
- Experiments Design..... 24 Hours
- Process Optimization..... 24 Hours
- Quality Service..... 24 Hours
- A housekeeping culture with 5 S's..... 16 Hours
- Improved measurement methods..... 32 Hours
- Improved Product Reliability ..... 24 Hours
- Taguchi Experiments Design ..... 24 Hours
- Taguchi Robust Design..... 16 Hours

➤ Planning Data Collection and Sample Size Workshop.....	8 Hours
➤ Six Sigma for the Management Team (Owners and Champion) .....	24 Hours
➤ Processes Approach.....	16 Hours
➤ Introduction to Guidelines ISO-9000 .....	8 Hours
➤ Interpretation of Guideline 9001:2008 .....	16 Hours
➤ ISO 9001:2008 Update .....	8 Hours
➤ Introduction to ISO 14000 .....	8 Hours
➤ Auditors Training in Food Safety Management Systems based on ISO 22000:2005 .....	24 Hours
➤ Internal Auditors and Quality System Processes Training.....	24 Hours
➤ Strengthening Competition Auditor Quality Management Systems.....	16 Hours
➤ Failure Mode Effects Analysis (FMEA).....	16 Hours
➤ Quality Costs.....	16 Hours
➤ Poka Yoke .....	16 Hours
➤ Kaizen .....	24 Hours

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### Organization Effectiveness

- Management Continuous Improvement Planning..... 16 Hours
- Change Awareness..... 8 Hours
- Team Work and Effective Communication..... 24 Hours
- Effective Time Management..... 8 Hours
- Leadership and Motivation..... 16 Hours
- Attitude Management..... 16 Hours
- Assertiveness..... 8 Hours
- Quality Service ..... 8 Hours
- Instructor Training ..... 24 Hours